



# **Operators vs Regulators - *What works & what needs to be improved?***

Presented by Adv. Themba Ngobese  
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**casa**

Casino Association  
of South Africa

# Operators vs Regulators - *What works & what needs to be improved?*

## ABOUT CASA

- CASA is a voluntary association which represents the interests of licensed casino operators in SA. 36 of the 38 operational casinos in SA.
- As at March 2014, our members had invested in excess of R30 billion in infrastructure leading to the development of world class entertainment destinations incorporating more than 7800 hotel rooms and other entertainment facilities.
- In excess of 64 000 direct jobs, many of which give employment to people with no previous work experience. Excludes indirect jobs.
- In excess of R80 million per year on CSI.
- In the FY 13/14 alone, accounted for more than R1.6 billion (R1.8 billion in 12/13) in Provincial Gambling Taxes which, together with VAT & Corporate Tax, contributed R4.5 billion to Government revenues.
- Government had an effective 38% share of the 'value-added' to the economy by the casino sector in the FY2013/2014 and as such it is the largest *de facto* stakeholder in the casino industry.
- Established the internationally recognised responsible gambling programme (**NRGP**) whose budget is more than R25 million per year.

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## Regulator's Role

- Establish and maintain an effective and credible legislative and regulatory framework
  - Probity investigations on everyone involved in gambling operations
  - Ensure the integrity and fairness of the games
  - Collection of gambling tax/levies
  - Protecting the public against over supply of gambling and the danger of irresponsible gambling

## Operators vs Regulators - *What works & what needs to be improved?*

### What needs to be improved?

- Eradicate illegal gambling
  - It rubbishes the Regulator's role
- In regulating, consider all our players/customers
  - not just the minute number of irresponsible gambling players

## Operators vs Regulators - *What works & what needs to be improved?*

- More engagement between gov./regulators and industry and understanding of each other's objectives and constraints which should result in:
  - The adoption of a risk based approach to regulation, impacting on:
    - Revenue and compliance audits – frequency, scope etc.
    - Gaming equipment conversions and moves – turn around times
    - Internal Control Standards/Procedures
    - Prescribed pre-approval of certain shareholder transactions
  - Better inter-governmental liaison and co-ordination on the overall operator tax regimes:
    - Government/Regulators generally tend to look at the various layers of operator taxation in silos as opposed to aggregate/sum total taxation.

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## QUESTIONS / COMMENTS

